## "Enhanced Productivity Programme: 2001-02" Booklet

## **Report on EPP Savings -- Customs and Excise Department**

Total value of EPP savings in 2001-02: \$35.891m, equivalent to 2.0% of total recurrent baseline expenditure in that year that is subject to EPP. Total EPP savings (as a percentage of recurrent baseline expenditure subject to EPP) achieved by 2001-02 on a cumulative basis is 3.0%.

Category	Savings	EPP Measures in 2001-02	Safeguards for Quality Service
	( <b>\$m</b> )		
PE/PRE	1.061	processing over–payment, under- payment and reconciliation of account after full implementation of the Trade Declaration Sub-	clear accounting procedure for the staff to follow. We have also provided sufficient briefing to the staff on the procedure to ensure that they fully understand it. Supervisors will also monitor the compliance of the procedure by the staff.
	2.704	• Civilianise and reduce the size of the crew for two Customs harbour launches by replacing 12 Senior Customs Officer and 16 Customs Officer posts with eight Senior Launch Master (SLM) and 16 Launch Assistant (LA) posts; and transfer the crew from Marine and Land Enforcement Command	crew, there will be sufficient manpower to operate the two harbour launches 24 hours a day throughout the year at a manning scale of one SLM and two LAs per vessel per shift. This is confirmed by Marine Department to be appropriate. Upon transfer to SSCC, the crew will be given adequate supervision by the existing Senior Inspector of SSCC. There will be no deterioration in

Catagory	Sovings	EPP Massures in 2001-02	Safaguards for Quality Sarvica
Category	_	El 1 Measures III 2001-02	Safeguards for Quanty Service
Category	Savings (\$m)	Savings: Deletion of the following posts in 2001-02-  Marine Enforcement Division, MLEC 1 Senior Inspector 12 Senior Customs Officer 16 Customs Officer  Additional requirements: Creation of the following posts in 2001-02-  Ship Search and Cargo Command 8 Senior Launch Master 16 Launch Assistant  Transfer prosecution work in respect of court cases at	We shall maintain a downsized Prosecution Group to provide logistical support (including compilation of court documents) and advice on policy/ procedural issues to Court Prosecutors of D of J, to oversee all working arrangements between the Department and Court Prosecutors, to monitor the progress of the cases and to evaluate the case results.

Category S	Savings	EPP Measures in 2001-02	Safeguards for Quality Service
	( <b>\$m</b> )		
	0.635	<ul> <li>Streamline work process to allow for merging of the Investigation Unit and Intelligence and Support Unit, each headed by one Senior Inspector, in the Customs Drugs and Investigation Bureau.</li> <li>Savings:         <ul> <li>Deletion of 1 Senior Inspector post in 2001-02.</li> </ul> </li> </ul>	As a result of streamlining work process and merging of the Investigation Unit and the Intelligence Support Unit, the investigation team will receive better intelligence support and their efficiency and effectiveness will be enhanced. We consider that the remaining Senior Inspector will be able to supervise the combined unit in an effective manner.
	5.516	<ul> <li>Rationalise the establishment of various formations to match changing operational requirements.</li> <li>Typing Pool and General Registry. Office of Departmental Administration</li> <li>As a result of office automation, the demand for typing service has lessened. The demand for mass duplication of circulars, orders and reports, etc., for circulation has also been reduced significantly as circulation of these documents is now done through the computer network. Hence, we can reduce the manpower of the Typing Pool and the General Registry.</li> <li>Savings: Deletion of the following posts in 2001-02-</li> <li>Senior Typist</li> <li>Office Assistant</li> </ul>	We have critically examined the workload of the divisions/sections/units concerned and concluded that their effectiveness and efficiency will not be affected by the deletion of the posts in question. Where necessary, we shall re-distribute duties among the remaining staff to achieve optimal utilisation of manpower resources.

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Category	Savings (\$m)	EPP Measures in 2001-02	Safeguards for Quality Service
	(ψΠ)	Excise Control Division, Office of Dutiable Commodities Administration	
		Administration As a result of the closure of a number of bonded warehouses, two Inspector posts and 13 Customs Officer posts created for stationing in the warehouses to supervise the movement of dutiable commodities can be deleted. Part of the savings resulting from the deletion of the posts will be used for the creation of an Accounting Officer I post for the implementation of an Open Bond system (OBS) which aims at removing the requirement for customs attendance at the warehouses. The post has to be created in January 2001 to assist in the launching of a pilot scheme on the OBS and preparation work	
		for the full implementation of the OBS in 2002.  Savings: Deletion of 2 Chief Customs Officer posts in 2000-01.  Deletion of the following posts in 2001-02-  2 Inspector 11 Chief Customs Officer  Additional requirements: Creation of 1 Accounting Officer I post in 2000-01.	

Category	Savings (\$m)	EPP Measures in 2001-02	Safeguards for Quality Service
	(ФШ)	Non-textiles Origin Fraud Investigation Division, Trade Investigation Bureau	
		As a result of a sustained decrease in the number of applications for various types of certificate of	
		origin for non-textile goods, the workload of the Non-textiles Origin Fraud Investigation	
		Division has dropped since 1998.  In view of this, we deleted one of the four investigation	
		units in the division in 1999 comprising one Senior Trade Controls Officer (STCO) post and six Trade Controls Officer (TCO)	
		posts. We deleted the STCO post and five of the six TCO posts in that year to finance our new initiatives. The remaining TCO post was temporarily retained and	
		redeployed within the Division. As we have recorded a further decrease in the workload of the Division, we consider that the post can be deleted.	
		Savings: Deletion of 1 Trade Controls Officer post in 2001-02.	
		Investigation Support Unit, Customs Intelligence and Liaison Bureau	
		Originally, Customs Intelligence and Liaison Bureau (CILB), Customs Drugs Investigation Bureau (CDIB) and Intellectual Property Investigation Bureau (IPIB) were co-located in Rumsey	
		Street Multi-storey Carpark Building.	

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Category	_	EPP Measures in 2001-02	Safeguards for Quality Service
	(\$m)	Manual labour duties in the three	
		Bureaux used to be undertaken by	
		two Workmen II in the	
		Investigation Support Unit (ISU)	
		of CILB. As a result of the	
		removal of IPIB to Kai Tak	
		Government Offices in 1999, the	
		workload of the two Workmen II	
		in ISU has decreased significantly.	
		We can therefore afford to delete	
		one of the two Workman II posts.	
		Savings :	
		Deletion of 1 Workman II post in	
		2001-02.	
		New Territories Inspection	
		Division, Trade Inspection and	
		Verification Bureau	
		Following the use of the	
		Following the use of the Electronic Data Interchange (EDI)	
		System for the application of	
		export licenses and certificates of	
		origin, referrals from Trade and	
		Industry Department (TID) for	
		consignment checks and factory	
		inspections can now be made	
		through the EDI System. One	
		Office Assistant post responsible	
		for the collection and delivery of papers and documents in	
		connection with such referral from	
		and to TID can therefore be	
		deleted.	
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		Savings:	
		Deletion of 1 Office Assistant post in 2001-02.	
		111 2001-02.	

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Category	Savings	EPP Measures in 2001-02	Safeguards for Quality Service
	( <b>\$m</b> )		
	0.113	work at the cargo examination compound of the River Trade Terminal to achieve a more optimal distribution of work. With this arrangement, the duty of assisting in the loading/unloading and packing/unpacking of cargoes at the cargo examination compound can be absorbed by the existing two Workmen II and one Workman II post will be deleted in 2001-02.	work with the traders/forwarding agents, the quality of customs clearance service at the River Trade Terminal will not be affected.
		Savings: Deletion of 1 Workman II post in 2001-02.	
	0.773	• Rationalise the operational strategy and practice of the Weights and Measures Unit of the Consumer Protection Division of Trading Standards Investigation Bureau. Currently, there are two weights and measures teams in the Unit. One Trade Controls Officer (TCO) providing logistic support will be deleted from each team. The two teams will be arranged to conduct operations simultaneously at two shops within the same vicinity and hence the need for logistic support of the two TCOs can be compensated for.	able to improve the productivity of the Weights and Measures Unit without affecting the quality of service of the Unit.
		Savings: Deletion of 2 Trade Controls Officer in 2001-02.	

Category	Savings	EPP Measures in 2001-02	Safeguards for Quality Service
category	(\$m)		Suregular as for Quality service
	(\$m) 2.124	•	work, one STCO, assisted by TCO, will be sufficient to provide effective supervision to the combined unit.  We shall provide on-the-job training and sufficient guidance to the Assistant Clerical Officers to ensure that they can carry out the verification work effectively. We shall also re-distribute duties
	1 621	verification of information provided in the trade declarations and related documents.  Savings: Deletion of the following posts in 2001-02-  1 Senior Trade Controls Officer 1 Trade Controls Officer 11 Assistant Trade Controls Officer  Additional requirements: Creation of 9 Assistant Clerical Officer posts in 2001-02.	achieve an even distribution of work.
	1.621	Inspectors on duty at the Passenger Hall of Lok Ma Chau Control Point in both a.m. and p.m. shifts, with one supervising the Incoming Passenger Processing Team and the other	We have critically examined the workload of the Inspectors in question and concluded that one Inspector will be sufficient to supervise both Incoming Passenger Processing Team and Outgoing Passenger Processing Team in an effective manner.

Category	Savings	EPP Measures in 2001-02	Safeguards for Quality Service
Category	(\$m)	ETT Weasures in 2001-02	Saleguards for Quanty Service
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	0.559	• Improve productivity through	
		office automation and application	
		of information technology.	
		River Trade Terminal Division	
		Ship Search and Cargo Command	
			We have critically examined the
		and computerisation of record	nature and volume of the clerical
		keeping, the clerical duties	duties in the general office of the
		performed by one Assistant	River Trade Terminal Division
		Clerical Officer and one Clerica	and concluded that the
		Assistant in the general office of	remaining Clerical Assistant will
			be able to manage these duties
		can be absorbed by one Clerica	_
		Assistant. The Assistant Clerica	•
		Officer post can be deleted.	
		•	
		Savings:	
		Deletion of 1 Assistant Clerica	
		Officer post in 2001-02.	
		1	
		Drug Proceeds Assessment Office	
		and Financial Intelligence Support	
		Unit of the Financial Investigation	
		Group, Customs Drugs	
		Investigation Bureau	
			We have critically examined the
			manpower of the Drugs
			Proceeds Assessment Office and
		Office has been enhanced and one	
		Accounting Officer I post and one	
		Clerical Assistant post can be	
		deleted. Part of the savings	
		resulting from the	
			the Office will not be affected by
		_	the deletion of the two posts in
		Confidential Assistant posts to	_
		meet the need of the Financia	-
		Intelligence Support Unit for	
		additional manpower for the	
		_	
		handling of increased volume of	
		suspicious transaction reports	
		relating to the investigation of	
		money laundering.	

Category	Savings (\$m)	EPP Measures in 2001-02	Safeguards for Quality Service
	Ψ	Savings: Deletion of the following posts in 2001-02-	
		<ul><li>1 Accounting Officer I</li><li>1 Clerical Assistant</li></ul>	
		Additional requirements: Creation of 2 Confidential Assistant posts in 2001-02.	
		Trade Controls Administration and Training Division, Trade Controls Headquarters As a result of office automation and computerisation of personal data and posting records, the duties performed by two Assistant Clerical Officers and one Clerical Assistant in the Trade Controls Administration and Support Unit of the Trade Controls Administration and Training Division can be absorbed by one	nature and volume of clerical duties in the Trade Controls Administration and Support Unit and concluded that it is within the capacity of the remaining
		Division can be absorbed by one Assistant Clerical Officer and one Clerical Assistant. One Assistant Clerical Officer post can be deleted.  Savings: Deletion of 1 Assistant Clerical Officer post in 2001-02.	
	0.405	Savings in manpower could be achieved by deletion of 1	knowledge and experience in the administration and maintenance of other EDI Sub-systems already implemented, we shall be able to streamline the work process to achieve the required standard of effectiveness in the administration and maintenance

Category	Savings	EPP Measures in 2001-02	Safeguards for Quality Service
	(\$m)		Zanagam as for Quanty service
		the EDI-DCP Sub-system. The Inspector post and Customs Officer post for the administration and maintenance of the EDI-EMAN Sub-system will be tasked to look after the EDI-DCP Subsystem as well.	
		Savings: Deletion of 1 Inspector post in the Office of Information technology.	
	0.367	<ul> <li>Streamline work procedure to allow for the right-sizing of the support staff of the Supplies Section of the Office of Financial Administration</li> </ul>	procedures, the efficiency of the Supplies Section has been
		Savings: Deletion of the following posts in 2001-02-  1 Clerical Assistant 2 Workman II	remaining one Clerical Assistant and two Workman II can provide adequate support to the whole Section.
	0.134	<ul> <li>Re-distribute duties to allow for the downgrading of one Trade Controls Officer (TCO) post to Assistant Trade Controls Officer (ATCO) post in the Trade Controls Intelligence Unit of Trade Controls Headquarters.</li> </ul>	post, the existing duties of the TCO relating to the preparation of statistics on prosecution cases and seizure will be taken up by
		Deletion of 1 Trade Controls Officer post in 2001-02.	these duties. Appropriate guidance and supervision will be
		Additional requirements:  Creation of 1 Assistant Trade Controls Officer post in 2001-02.	given to the ATCO to ensure that the efficiency and effectiveness of the Trade Controls Intelligence Unit will not be affected by the downgrading of the TCO post.

Cotogony	Savings	EPP Measures in 2001-02	Safeguards for Quality Service
Category	(\$m)	ETT Measures in 2001-02	Saleguards for Quanty Service
	· ,	<ul> <li>Streamline work procedure and redistribute duties to allow for the right-sizing of the Hong Kong Inspection Division of Trade Inspection and Verification Bureau.</li> <li>Savings:         <ul> <li>Deletion of 4 Assistant Trade Controls Officer posts in 2001-02.</li> </ul> </li> </ul>	workload of the Division and concluded that through streamlining of work procedure
	1.216	Terminal Division of Ship Search and Cargo Division into one team to allow for greater flexibility in the deployment of staff to carry out search duties on river trade vessels. Currently each Ship Search Team is led by one	four I posts, four SCO posts and 16 CO posts in the Ship Search Unit which are divided into four teams. We have enhanced the intelligence collection and development work on smuggling activities relating to river trade vessels. This will enable the Ship Search Teams to shift from a labour-intensive mode of

Category	Savings	EPP Measures in 2001-02	Safeguards for Quality Service
	(\$m)		posts without affecting the efficiency of the Unit.
	0.405	• Delete one investigation team in General Investigation Division of Customs Intelligence and Liaison Bureau. The team, which was originally composed of one Inspector, one Senior Customs Officer and six Customs Officers, was deleted in June 1999. The Senior Customs Officer and Customs Officer posts have been redeployed to the Special Task Force. The Inspector post, which has been left vacant since then, will be deleted in 2001-02.	intelligence collection, the efficiency and effectiveness of the investigation teams of the General Investigation Division have been enhanced. Hence, we can reduce the number of investigation teams in the Division from seven to six. The effectiveness of the Division has been maintained after the
		Savings: Deletion of 1 Inspector post in 2001-02.	
	1.216	<ul> <li>Rationalise manpower deployment of Air Cargo (Import) Division of Airport Command at the Mini- shipment Centre of Super Terminal One of Chek Lap Kok Airport.</li> </ul>	the three Small Shipment Teams tasked the Cargo Examination Unit, which operates round the
		Originally, we have four Small Shipment Teams, each composed of one Inspector and one Customs Officer, to provide customs clearance service at the Minishipment Centre round the clock on a 3-shift basis. As most of the small shipment cargoes were claimed during office hours, the service of the Small Shipment Team had been under-utilised at the other hours of the day. In view of this, we have since June 1999 deleted three of the four Small Shipment Teams and retained only one team to provide service during office hours with a	cargoes claimed outside normal office hours. With this arrangement, we have maintained 24-hour customs clearance service for small shipment cargoes. There is therefore no deterioration in our service to the public. On the other hand, as the number of small shipment cargoes claimed outside office hours is small, the Cargo Examination Unit is able to absorb the additional workload.

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Category	Savings (\$m)	EPP Measures in 2001-02	Safeguards for Quality Service
	1.591	view to eliminating the unnecessary waste of manpower. The three Customs Officer posts of the three deleted teams have been redeployed to the Special Task Force since June 1999. The three Inspector posts have been left vacant and will be deleted in 2001-02.  Savings:  Deletion of 3 Inspector posts in 2001-02.  Savings:  Delete three raiding teams in the Special Task Force.  As a result of the vigorous enforcement operations conducted by the Special Task Force against pirated optical disc retail outlets since its establishment in June 1999 along with the high level enforcement actions against underground factories and distribution centres conducted by the Intellectual Property Investigation Bureau (IPIB), piracy activities have diminished to a very great extent, with the number of retail outlets dropped to 100 with less than 100 000 pirated optical discs in circulation in the market (98 per cent reduction compared with 1 000 outlets with some 5 000 000 pirated discs at the height of the piracy problem in 1998). Consequent to the reduction in the demand for pirated discs, underground factories with high production capacity are being phased out. With the reduction in high-level piracy activities, IPIB is able to deploy resources to take up enforcement actions against retail	Despite the deletion of three raiding teams in the Special Task Force, we shall maintain the same level of raiding operations against pirated optical disc retail outlets with IPIB's back-up support to conduct frequent and repeated raids in order to prevent revival of the problem.
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		With the reduction in high-level	
		piracy activities, IPIB is able to	
		deploy resources to take up	
		enforcement actions against retail	
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Category		EPP Measures in 2001-02	Safeguards for Quality Service
	( <b>\$m</b> )	outlets. Hence, we can delete	
		three raiding teams of the Special	
		Task Force.	
		Tusk Totee.	
		Under the existing structure of the	
		Special Task Force, there are 15	
		teams under the supervision of	
		three Senior Inspectors, each	
		supervising five teams.	
		Following the deletion of three	
		teams we shall delete one Senior	
		Inspector (SI) post and place the	
		remaining two teams under the	
		supervision of the remaining two	
		SIs. The three teams consist of	
		three Chief Customs Officer	
		(CCO) posts, three Senior	
		Customs Officer (SCO) posts and 24 Customs Officer (CO) posts.	
		The three CCO posts will be	
		deleted together with the SI post.	
		The three SCO posts, which are	
		redeployed from other formations,	
		will be returned to their parent	
		formations. The 24 CO posts	
		were created through the	
		temporary deletion of 11 Inspector	
		posts in various formations	
		earmarked for deletion under the	
		EPP in 2001-02. Upon deletion	
		of the three raiding teams, the 11	
		Inspector posts will be released	
		for deletion under the EPP in	
		2001-02 as covered in the other	
		part of this report.	
		Savings :	
		Deletion of the following posts in	
		2001-02 -	
		1 Senior Inspector	
		3 Chief Customs Officer	

Category Savings (\$m)	EPP Measures in 2001-02	Safeguards for Quality Service
, ,	Achieve savings in allowance payment by tightening control over the administration of disciplined service overtime allowance.	

Category	Savings	EPP Measures in 2001-02	Safeguards for Quality Service
cutogory	(\$m)		Sureguar as for Quanty Service
			For departmental grade staff currently occupying the posts to be deleted/ downgraded, we shall be able to redeploy them to other vacant posts in the Department and no staff redundancy will arise. For general grades posts, we have obtained the agreement of the respective Heads of Grades on the deletion of the posts.
Subtotal			
DE/OC	0.507	<ul> <li>Strictly control the purchase of furniture, office equipment and other equipment.</li> <li>Economise on the use of resources for training and overseas duty visits.</li> </ul>	effective resource management, we shall be able to achieve the target savings under DE/OC without affecting the quality of
	5.191	• Control critically the addition/replacement of uniforms and specialist supplies items.	
	0.035	• Economise the use of paper by promoting green management measures.	
	0.268	• Economise on the use of other General Departmental Expenses.	
Subtotal			
Total	35.891		

PE: Personal Emoluments

PRE: Personnel Related Expenses

DE: Departmental Expenses

OC: Other Charges

Subventions

- i.e. Staff salaries and allowances
- i.e. Costs related to the employment of staff other than pay and allowances e.g. pensions, staff housing
- i.e. The day to day operating expenses of departments e.g. fuel, travelling expenses and furniture
- i.e. Significant expenditure peculiar to a particular department's operation
- i.e. Recurrent payment to non-government bodies in support of their on-going expenses