

Existing and planned measures on the promotion of racial equality

The Treasury Branch Financial Services and the Treasury Bureau

The Treasury Branch of the Financial Services and the Treasury Bureau (TsyB) aims to manage the allocation of resources; oversee the Government's tax and other revenue-raising policies; facilitate decisions on government investments; and promote open, fair and competitive, as well as pro-innovation government procurement in line with the value for money principles and other policy objectives of the Government. We also aim to ensure that government departments receive the central support services necessary to enable them to maintain and upgrade the level and quality of services they provide to the public in an efficient and cost-effective manner. TsyB attaches great importance to ensuring equal access to the services concerned by all members of the public, regardless of their racial background.

Services Concerned

- TsyB (a) supports the Financial Secretary and the Secretary for Financial Services and the Treasury on matters concerning fiscal policy and the annual Budget; (b) oversees the Resource Allocation Exercise and the compilation of the Government's annual estimates of expenditure; (c) ensures a right balance between meeting public demand for quality government services and upholding the principles of small government and low taxes, and promotes value for money across the Government; (d) evaluates the financial implications of policy and infrastructure proposals and the financial aspects of land-related matters; (e) provides policy direction on revenue matters, and maintains an effective revenue collection and protection system; (f) oversees Government's investments and loans portfolio; (g) oversees the efficient and cost-effective management of Government's estate; (h) improves the efficiency, quality and cost-effectiveness of Government's central support services in the areas of government land transport, procurement, printing as well as financial and accounting regulations; and (i) manages relationship with the Public Accounts Committee and Finance Committee of the Legislative Council.

Existing Measures

- Information on TsyB's website is in the two official languages of Hong Kong (i.e. Chinese and English).
- A Language Identification Card prepared by the Centre for

Harmony and Enhancement of Ethnic Minority Residents (CHEER) has been made available in the reception counter of TsyB for service users to indicate their use of language as appropriate. Interpretation and translation services will be arranged where necessary through CHEER. CHEER provides telephone interpretation services in eight languages, namely Bahasa Indonesia, Hindi, Nepali, Punjabi, Urdu, Tagalog, Thai and Vietnamese.

- Arrangement has been made for TsyB to collect data on service users of diverse race to facilitate us in understanding and responding to the needs of such service users.

Additional Measures Taken/ to be Taken

- TsyB will continue to arrange translation of information/ leaflet(s) into other languages if necessary. Such information/ leaflet(s) will be uploaded to the TsyB's website as appropriate.
- TsyB will continue to arrange colleagues who are responsible for providing public services to attend training sessions on racial sensitivity and cultural diversity organised by the CSTDI.

Assessment of Future Work

- Feedback/ suggestions from colleagues/ people of diverse race will be considered for continuous improvement of the service provided where necessary and appropriate.

Contact us

- For enquiries/ comments/ suggestions/ complaints. please contact Ms. Angela LAM, Treasury Officer (Branch Management) through the following channels:

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Financial Services and the Treasury Bureau
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